

Austin Benedict

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Summary

Experienced manager with a demonstrated history of 5 years of leadership working in technology and customer service settings.

- Skilled in iOS and Windows and currently the Lead Instructor at Commonwealth Coders.
- Acquired a leadership role and transitioned a small team of instructors and career coaches through a fast paced merge.
- Learned foundational web development skills such as HTML, CSS, and JavaScript through a 16 week program and was hired as a Support Instructor for the following cohort.

Experience



Lead Instructor

Commonwealth Coders

Jan 2022 - Present (6 months +)

- Led a small team of instructors and career coaches and taught a 16 week Web Development program.
- Taught adults, whether displaced workers or individuals looking to make a career change, become Junior Web Developers.
- Provided market relevant training in technology to rural Kentucky.



Supporting Instructor

BC Skills Development Academy

Jan 2021 - Jan 2022 (1 year 1 month)

Assist the lead instructor by:

- Developing relationships with students at my remote campus.
- Conceptualizing difficult course materials to students in need of assistance.
- Offering tutoring to students.
- Helping students achieve their web development career goals after the class ends.



Manager

Frothy Monkey

Apr 2019 - Oct 2020 (1 year 7 months)

- Strategically managed a team of Front of House employees in terms of roles, placement, and training.
- Covered various positions of the floor such as Barista and Bartender.
- Logged cost of goods and placed supply orders within a budget.
- Kept up with bank deposits.
- Distributed tips to staff.



Stage Manager

Dylan Scott

Aug 2017 - Feb 2019 (1 year 7 months)

- Led stage set up/tear down of LED walls, risers, and instruments.
- Oversaw tracks rig and in ear monitor levels for the band during performance.

Education



BC Skills Development Academy

Web Development



Western Kentucky University

Associate's degree, Multi/Interdisciplinary Studies

2012 - 2014



Berklee College of Music

Music Business

2014 - 2015

Online

Licenses & Certifications



BC Skills Certificate of Completion - BC Skills

Skills

Teamwork • Strategic Planning • Travel • Team Management • Office Administration • Curriculum Development • Collaborative Problem Solving • Software Development • Leadership